



Certified Facility Manager® (CFM®)



The Certified Facility Manager (CFM), an internationally recognized credential, sets the industry standard for ensuring the knowledge and competence of practicing facility managers. It is a competency-based certification that requires ongoing professional development and periodic renewal. Learn more at www.fm.training/credentials/cfm.

Put Your Expertise to Work With CFM.

As an FM, people rely on you to keep the business running smoothly in a world of constant change. Your FM knowledge is a great asset, use it to take your career to the next level

- The average five-year **return on investment of IFMA credentials is 15:1** for credential holders*
- On average, **IFMA credentials lead to a US\$6,000 salary increase** within the first year*
- Internationally recognized and industry-trusted for almost 25 years, the CFM represents quality and competence with over 2,600 CFMs worldwide. • The CFM isn't one-size-fits-all; it shows that you're an experienced FM with demonstrated industry expertise.
- Once certified, the renewal process will prove that you maintain your edge in FM proficiency.

CFM Exam Topics:

How will the CFM Benefit My Employer?

- 74% of organizations report that IFMA-credentialed employees earn higher customer satisfaction ratings. • 62% of organizations report that IFMA-credentialed employees have higher productivity rates.
- CFM holders demonstrate more than know-how — the certification tests the quality of experience and strategic knowledge in FM leaders.

The CFM Exam covers 11 Core Competency areas of Facility Management. CFM candidates should have experience in these 11 competency areas:

- Operations and Maintenance
- Occupancy and Human Factors
- Project Management
- Finance and Business
- Leadership and Strategy
- Communication
- Risk Management
- Performance and Quality
- Real Estate
- Facility Management Information and Technology Management

Who should become a CFM?

The CFM has been helping accomplished FMs distinguish their careers, demonstrate their leadership and highlight their professionalism for 25 years. Learn more at www.fm.training/credentials/cfm.

*According to the IFMA sponsored research report,

"Evaluating the Value: International Facility Management Association (IFMA) Facility Management Credentials".

CFM Eligibility Requirements

Prior Education	Years of FM Experience
Facility Management Master's degree or degree	3 Years Bachelor's
All other education levels	5 Years

